

Commercial Contract

GARMENTS SHOPS



*Empowered lives.
Resilient nations.*



Small and Medium Enterprises Development Authority

Ministry of Industries & Production

Government of Pakistan

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Garments Shops

Pro-Gole (Right to do Business)

Legal Services, B&SDS

LEGAL SERVICES, SMEDA

The Legal Services (LS) department is a part of Business & Sector Development Services Division of the Small Medium Enterprises Development Authority and plays a key role in providing an overall facilitation and support to the small businesses. The LS believes that information dissemination among the small businesses on the existing legal & regulatory environment and business to business and business to client contracting is of paramount importance and plays a pivotal role in their sustainable development.

In order to facilitate small businesses, the LS, under the Pro-GOLE (Right to do business) project, a joint SMEDA-UNDP initiative for supporting the small businesses, has developed user-friendly contract templates.

Pro-GOLE, (Right to do Business)

The UNDP has partnered with the Small and Medium Enterprises Development Authority to initiate and execute the Pillar 4 (Right to do business) component of the UNDP PRO-GOLE project which seeks to enhance the legal awareness and mobility of marginalized/ informal businesses. Under the project legal services outreach shall be extended to small businesses including home based enterprises, small shopkeepers, growers, women entrepreneurs, hawking vendors etc. In addition, small business shall be mobilized to access legal services.

The Need for Commercial Contracts Templates

In an increasingly complex and competitive industry, it is vital that suppliers and purchasers are fully protected against legal and commercial risks. To counter such risks, a viable solution; available as- of the shelf commercial contract templates- will provide the users with first class ready to use support. With obligations properly set out and liabilities accurately defined, the users will be in a far better position to look after their rights and interests and move forward from their marginalized positions to being active players of the economy. The Legal Service Providers can equally take benefit of these templates for their professional and business development.

Disclaimer

The information contained in this template is meant to facilitate the businesses in documenting transactions for small shopkeepers terms and conditions for commercial matters. However, SMEDA, UNDP or any of their employees or representatives accept no responsibility and expressly disclaim any and all liabilities for any and all losses/shortfalls caused by or motivated by recommendations from the information contained within this document. Although SMEDA's ambition is to provide accurate and reliable information; yet, the document is not an alternative to expert legal advice and should ideally be used in conjunction with the same. Any person using this document and or benefiting from the information contained herein shall do so at his/her own risk and costs and be deemed to have accepted this disclaimer.

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Garments Shops

Pro-Gole (Right to do Business)

Legal Services, B&SDS

GARMENTS SHOPS

- Dresses once sold are not refundable in any situation.
- Unused dresses may be exchanged within [insert number] days of purchase, provided that the dress is in brand new condition.
- For any exchange to be accepted, the Customer shall represent the invoice, as well as the barcode sticker of the product, in the absence of which no exchange claims shall be entertained.
- [insert name of the shop] does not give any guarantee for any material or accessory. However, in case of any manufacturing defect, limited repair service is provided.
- The Customer is advised to inspect the dresses before payment. Once payment has been made against a dress, it shall not be refundable.
- Trimming and fitting for the dresses shall be charged separately, however [insert name of the shop] does not guarantee the availability of trimming/fitting service.
- Customers are advised to confirm the items purchased before leaving the counter. No claims for any missing items or accessories shall be entertained by [insert name of the shop] afterwards.
- For [insert name of the shop] to entertain any claim or after sale service, the Customer shall present the receipt of purchase of the respective product.
- [insert name of the shop] shall not be responsible for any damage caused to the dresses due to washing. The Customer shall be responsible for adhering to the instructions provided for the washing of each respective dress.
- No credits!