

Commercial Contract

ELECTRONIC ITEMS REPAIR SHOPS



*Empowered lives.
Resilient nations.*



Small and Medium Enterprises Development Authority

Ministry of Industries & Production

Government of Pakistan

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Electronic Items Repair Shops

Pro-Gole (Right to do Business)

Legal Services, B&SDS

LEGAL SERVICES, SMEDA

The Legal Services (LS) department is a part of Business & Sector Development Services Division of the Small Medium Enterprises Development Authority and plays a key role in providing an overall facilitation and support to the small businesses. The LS believes that information dissemination among the small businesses on the existing legal & regulatory environment and business to business and business to client contracting is of paramount importance and plays a pivotal role in their sustainable development.

In order to facilitate small businesses, the LS, under the Pro-GOLE (Right to do business) project, a joint SMEDA-UNDP initiative for supporting the small businesses, has developed user-friendly contract templates.

Pro-GOLE, (Right to do Business)

The UNDP has partnered with the Small and Medium Enterprises Development Authority to initiate and execute the Pillar 4 (Right to do business) component of the UNDP PRO-GOLE project which seeks to enhance the legal awareness and mobility of marginalized/ informal businesses. Under the project legal services outreach shall be extended to small businesses including home based enterprises, small shopkeepers, growers, women entrepreneurs, hawking vendors etc. In addition, small business shall be mobilized to access legal services.

The Need for Commercial Contracts Templates

In an increasingly complex and competitive industry, it is vital that suppliers and purchasers are fully protected against legal and commercial risks. To counter such risks, a viable solution; available as- of the shelf commercial contract templates- will provide the users with first class ready to use support. With obligations properly set out and liabilities accurately defined, the users will be in a far better position to look after their rights and interests and move forward from their marginalized positions to being active players of the economy. The Legal Service Providers can equally take benefit of these templates for their professional and business development.

Disclaimer

The information contained in this template is meant to facilitate the businesses in documenting transactions for small shopkeepers terms and conditions for commercial matters. However, SMEDA, UNDP or any of their employees or representatives accept no responsibility and expressly disclaim any and all liabilities for any and all losses/shortfalls caused by or motivated by recommendations from the information contained within this document. Although SMEDA's ambition is to provide accurate and reliable information; yet, the document is not an alternative to expert legal advice and should ideally be used in conjunction with the same. Any person using this document and or benefiting from the information contained herein shall do so at his/her own risk and costs and be deemed to have accepted this disclaimer.

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ELECTRONIC ITEMS REPAIR SHOPS

- Items left at [insert name of the shop] for repair are at the owner's risk.
- [insert name of the shop] shall not be responsible for any damage caused to the items due to any reason except due to the negligence of the staff of [insert name of the shop].
- During repairing, any damage caused to the items due to electrical load, short circuiting or voltage fluctuations shall not be the responsibility of [insert name of the shop], and the owner shall have no claim against the [insert name of the shop] due to any of the foregoing reasons.
- The customer is responsible, before taking possession of the repaired item, for checking that the repaired item is functioning properly.
- [insert name of the shop] gives a [insert number] days warranty that the repaired defect will not reoccur. However, in case of any replaced parts, [insert name of the shop] does not offer any warranty of any sort.
- We do not offer home service. All appliances against which repair services are required shall be brought at our shop.
- The Customer shall take delivery of the repaired items within [insert number] days of the date of delivery of the repaired item. In case of failure of the customer to claim the repaired item in [insert number] days, [insert name of the shop] shall not be responsible in case of loss or damage to the repaired item, provided that the loss or damage has not occurred due to an act of gross negligence of [insert name of the shop]'s staff and employees.
- The repaired items shall be handed over to the customer after the clearance of all dues against the Customer. We offer no credits!