

Commercial Contract

ELECTRONIC APPLIANCES SHOPS



*Empowered lives.
Resilient nations.*



Small and Medium Enterprises Development Authority

Ministry of Industries & Production

Government of Pakistan

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Electronic Appliances Shops

Pro-Gole (Right to do Business)

Legal Services, B&SDS

LEGAL SERVICES, SMEDA

The Legal Services (LS) department is a part of Business & Sector Development Services Division of the Small Medium Enterprises Development Authority and plays a key role in providing an overall facilitation and support to the small businesses. The LS believes that information dissemination among the small businesses on the existing legal & regulatory environment and business to business and business to client contracting is of paramount importance and plays a pivotal role in their sustainable development.

In order to facilitate small businesses, the LS, under the Pro-GOLE (Right to do business) project, a joint SMEDA-UNDP initiative for supporting the small businesses, has developed user-friendly contract templates.

Pro-GOLE, (Right to do Business)

The UNDP has partnered with the Small and Medium Enterprises Development Authority to initiate and execute the Pillar 4 (Right to do business) component of the UNDP PRO-GOLE project which seeks to enhance the legal awareness and mobility of marginalized/ informal businesses. Under the project legal services outreach shall be extended to small businesses including home based enterprises, small shopkeepers, growers, women entrepreneurs, hawking vendors etc. In addition, small business shall be mobilized to access legal services.

The Need for Commercial Contracts Templates

In an increasingly complex and competitive industry, it is vital that suppliers and purchasers are fully protected against legal and commercial risks. To counter such risks, a viable solution; available as- of the shelf commercial contract templates- will provide the users with first class ready to use support. With obligations properly set out and liabilities accurately defined, the users will be in a far better position to look after their rights and interests and move forward from their marginalized positions to being active players of the economy. The Legal Service Providers can equally take benefit of these templates for their professional and business development.

Disclaimer

The information contained in this template is meant to facilitate the businesses in documenting transactions for small shopkeepers terms and conditions for commercial matters. However, SMEDA, UNDP or any of their employees or representatives accept no responsibility and expressly disclaim any and all liabilities for any and all losses/shortfalls caused by or motivated by recommendations from the information contained within this document. Although SMEDA's ambition is to provide accurate and reliable information; yet, the document is not an alternative to expert legal advice and should ideally be used in conjunction with the same. Any person using this document and or benefiting from the information contained herein shall do so at his/her own risk and costs and be deemed to have accepted this disclaimer.

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Electronic Appliances Shops

Pro-Gole (Right to do Business)

Legal Services, B&SDS

ELECTRONIC APPLIANCES SHOPS

- Items once sold are neither refundable, nor exchangeable.
- [insert name of the shop] is an authorized dealer and distributor of the [insert name of the company], and offers [insert number] years warranty for its electrical products.
- The warranty covers free of cost repairs of the electrical appliances purchased at [insert name of the shop], during the warranty period.
- To avail the warranty, the Customer shall represent the sale receipt [insert name of the shop], and the warranty card provided with the electrical appliance to [insert name of the shop] along with the damaged appliance.
- [insert name of the shop] shall not be liable to provide free of cost repair service against any electrical appliances which have become defective due to abnormal electrical load, short circuiting, voltage fluctuations, and poor wirings.
- [insert name of the shop] shall be absolved from its obligation to provide free of cost repair service against any appliances that have been tampered with, have been altered in any way, have been subject to misuse, negligence of the user or accident, or have had the serial number altered, disfigured or removed.
- [insert name of the shop] shall not be responsible to provide free of cost service to any product which has been repaired by any person not authorized by [insert name of the company] to repair its appliances.
- We do not offer home service. All appliances against which repair services are required shall be brought at any of our shops within [insert number] years of the purchase of the appliance.
- No credits!